



# WorryFree

Roadside Assistance

## COMPLIMENTARY ROADSIDE ASSISTANCE

Available with any service or repair over \$25 CAD  
at no additional cost

### INCLUDES:

- Towing
- Flat Tire Changing
- Fuel, Oil and
- Lock Out Service
- Jump Start
- Water Delivery

Ask for complete details

CALL **1-833-515-2937**



## **For Roadside Assistance service call: 1-833-515-2937**

Your Roadside Assistance Benefit is provided to you for free by the automotive service facility that performed the service to your vehicle and is identified on your invoice. Your Roadside Assistance Benefit begins on the date identified on your original invoice from the participating facility and continues for a period of 12 months. This

benefit is available only to you, the original purchaser as identified on the original invoice and is not transferable. Coverage is strictly limited to the specific customer and vehicle identified on the original invoice. You must purchase a minimum of \$25 CAD of services to be eligible for roadside assistance these services and dollar amounts must be listed on your invoice. Roadside service is available in the United States, Puerto Rico, and Canada.

If you are in need of roadside assistance you must call 1-833-515-2937 to be connected with the nationwide service provider. You must pay directly for the requested service. The service provider requires use of a credit card to arrange for dispatch. You will be reimbursed for covered services up to a maximum of \$100.00 CAD per occurrence. You are limited to a maximum of 2 claims per qualified 12-month period.

**The eligible services provided through the Roadside Assistance program are described below:**

1. **Towing** – Your vehicle will be towed to the nearest qualified repair facility or to the repair facility of your choice.
2. **Lock Out Service** - Assistance will be provided in unlocking your vehicle in the event the keys are lost or locked inside.
3. **Flat Tire Changing Assistance** – Assistance will be provided for the installation of your spare tire.
4. **Fuel, Oil, Fluid and Water Delivery Service** - An emergency supply of gasoline (where permitted), oil, fluid and water will be delivered to your vehicle. You must pay for the costs of the actual fluids delivered.
5. **Jump Start** – The service provider will jump start your vehicle in the event your battery becomes discharged.

The driver of the vehicle must be with the vehicle when the service provider arrives, as roadside assistance cannot be provided to an unattended vehicle. If the driver is not with the vehicle, you may incur additional fees which are not covered under the terms of this program.

**You must call 1-833-515-2937 to arrange for Roadside Assistance service. Service secured through any other source will not be reimbursed.**

To file a reimbursement claim, you must submit the following information within sixty (60) days of the date of service:

1. **A photocopy of the original invoice identifying the participating repair centre and the services performed. The invoice must identify the year, make and model of your vehicle.**
2. **Your complete name, address, and telephone number.**
3. **A photocopy of the paid invoice for roadside assistance from a valid auto service provider. This paid invoice must detail the name, address, and telephone number of the service provider. It must also identify the specific customer and vehicle receiving the service.**

**Submit the above documentation to:**

**Roadside Assistance • P.O. Box 33535 • Denver, CO 80233**

**Services not covered:**

Only approved services are covered by the roadside assistance provider, deemed by the roadside assistance provider.

**Exclusions:**

This benefit applies only to motorized passenger vehicles (automobiles and light trucks) and specifically excludes trailers, vehicles with a manufacturer's load rating capacity greater than one ton, motorcycles, recreational vehicles and commercial vehicles. Any vehicle used for farm, ranch, agriculture, or off-road use.